

DBCT ILLUMINATE FACT SHEET

1. DO I NEED A TICKET TO ATTEND?

Yes. There are allocated session times and numbers are limited for each session. Children over 12 months will need a ticket. You can book tickets via the [MECC website](#).

Note: Ticket sales will close at 3pm each day. If sessions are not sold out, entry may be available at the gate but is not guaranteed.

2. WHERE SHOULD I ENTER?

There are 5 different entry gates. Plan where you want to spend your time and use the nearest entry. [See map](#) for details.

Note: Gate 1 will likely be popular, so consider the other entry gates available to minimise queuing times and maximise your experience.

3. WHEN SHOULD I ARRIVE FOR MY SESSION?

Please arrive 15 minutes prior to your scheduled session.

4. WHAT SHOULD I HAVE WHEN I ARRIVE?

You will need to have your tickets ready and the Check In Qld App installed on your phone.

CHECK IN QLD APP

We are dedicated to ensuring your experience is a safe one. On arrival all patrons must register using the Check In Qld App as a condition of entry and for contact tracing purposes.

We suggest you download the app before you arrive and enter your details, then all you'll need to do is scan our unique QR code on arrival.

Download the Check In Qld App via Google Play or the App Store.

For more information visit >
<https://www.covid19.qld.gov.au/check-in-qld>.

5. HOW LONG IS EACH SESSION?

Each session will be 45 minutes. You will be asked to make your way to the nearest exit when your session ends.

6. HOW DO I GET BACK TO WHERE I STARTED?

There will be a limited number of Tuk Tuks available at gates 2, 3 and 4. It is approximately a 10 minute walk from gate 1 to gate 5.

7. WILL THERE BE FOOD AVAILABLE?

Yes, there is a free flowing area and you can come and go at any time. There are a limited number of food vendors so if this area is busy, we recommend you go into the City Centre or Canelands and support a wonderful local restaurant or cafe.

8. ARE PETS ALLOWED?

Pets are not recommended. Assistance dogs are welcome.

9. ARE PRAMS / WALKERS ALLOWED?

Yes, however electric scooters and bikes are not permitted.

10. DON'T FORGET TO TAG US

Tag us in your social media photos @MackayFestivals #mackayinjuly.



CONDITIONS OF ENTRY

No alcoholic beverages can be brought into the event.

This is a smoke free event.

Patrons are responsible for their own personal possessions and must not leave bags unattended at any time.

Patrons must not enter restricted access areas.

The distribution of leaflets, selling of any goods, merchandise tickets or collections at the event is prohibited without event approval.

HAVE YOU?

Returned to Australia from overseas (other than a safe travel zone country)?

Been in close contact with an active COVID-19 case?

Been in a Queensland declared COVID-19 hotspot, place of concern or exposure venue, as defined by the Chief Health Officer?

Had a fever, cough, sore throat, headache, distorted sense of taste, shortness of breath, chills, vomiting or any cold/flu like symptoms in the last 72 hours?

If you answered yes to any of the above, please do not enter this event.

